

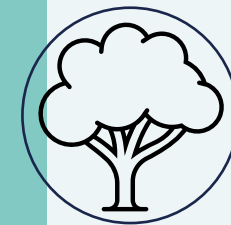
At this time, all visits should be prearranged by calling the home.
Visits can be at any time of day as long as they are pre-booked. Unfortunately, if you turn up for an ad-hoc visit, we cannot guarantee we will be able to safely facilitate your visit.

Indoor visits

Residents can nominate **one** same person for indoor visits at this time. If a resident is unable to choose, the visitor should ideally be nominated in agreement with all family members.

Outdoor visits e.g. in garden

Two people can visit at any one time – they do not have to be the same people/person every time. Any accompanying child or young adult must be able to safely follow guidelines.



You may use the café or visitors' lounge, or visit the resident's private bedroom. Please do not use any of the residents' communal areas.

All indoor visitors will be asked to self-swab on arrival and wait in the car or reception area until a negative result is returned. If the test returns a positive result, you will be advised to self isolate at home.

You will be given a fluid-repellent mask to wear and be asked to wash and sanitise your hands on arrival.

Yes; these will be available in the café/visitors' lounge. Please do not venture into residents' communal kitchens. Masks should be worn at all other times.

At the moment, only hand holding is encouraged. You should try to maintain a distance of at least one metre at all times, except in exceptional circumstances.

Not at the moment.

Where can I go?

Will I have to be swab tested?

Do I have to wear PPE?

Can I have a drink/snack?

Can I give hugs?

Can I bring my dog?

You may only use outdoor spaces such as the garden or courtyard. Any time spent in the reception area or lobby should be kept to a minimum.

No, as long as you safely follow all guidelines.

You will be given a fluid-repellent mask to wear and be asked to wash and sanitise your hands on arrival.

Please ask a staff member if you would like a drink or snack. Depending on the time of your visit, there may be an outdoor bar open where you can get complimentary refreshments. Masks should be worn at all other times.

At the moment, only hand holding is encouraged. You should try to maintain a distance of at least one metre at all times, except in exceptional circumstances.

Yes, as long as they remain on a lead.